



SYMMETRY



Integral@symmetryinc.net

403-585-1059

## RETURN AND EXCHANGE POLICY

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Thank you for shopping at <https://www.integralswimming.net.in>

If, for any reason, you are not completely satisfied with a purchase, we invite You to review our Policy.

The following terms are applicable for any products that you purchased with us.

## INTERPRETATION AND DEFINITIONS

### Interpretation

The words of which the initial letter is capitalized have meanings defined under the following conditions. The following definitions shall have the same meaning regardless of whether they appear in singular or in plural.

### Definitions

For the purposes of this Return and Exchange Policy:

**Goods** refer to the items offered for sale on the Service.

**Orders** mean a request by You to purchase Goods from Us.

**Service** refers to the Website.

**Website** refers to My Site, accessible from <https://www.integralswimming.net.in>

**You** means the individual accessing or using the Service, or the company, or other legal entity on behalf of which such individual is accessing or using the Service, as applicable.





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## GENERAL RETURN POLICY

Product that are bought from the **Physical or online stores can be returned.** All Items are eligible for return exempt the products that are:

**Participants must withdraw from their chosen course one week before the start date of the course for a full refund. Extenuating circumstances must be communicated if one week notice is not possible.**

**Merchandise must be returned or arrangements made to return the items within 30 days of the original purchase. Please provide a reason for the return request.**





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## REFUND POLICY

In order to be eligible for a refund, you have to return the product within **30** days of your purchase. If the product is damaged in any way, or you have initiated the return after **30** days have passed, you will not be eligible for a refund.

In order for the product to be eligible for a **Refund**, make sure these conditions are met:

- **Product must be returned in its original packaging**
- **Product wasn't used or damaged**
- **Product must include original tags (if applicable)**
- **Product must have the receipt or proof of purchase**

You will be updated on your Return Status through **EMAIL**, provided that contact information was provided.

